

INFO & CONDITIONS FOR FOOD STALLS AND BARS



DISTORTION 2024

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Framework for application

The deadline for all food stall and bar applications is 23rd of February 2024.

Reply of the application is sent to the applicant no later than 4th of March 2024.
The application must be completed directly via the application link on Distortion's website.

Opening and closing hours for food stalls/bars at Distortion 2024:

29 May 2024 from 16:00 – 24:00	Rådhuspladsen
30 May 2024 from 16:00 – 22:00	Nørrebro Street Party
30 May 2024 from 16:00 – 23:00	X Nørrebro, Den Røde Plads
31 May 2024 from 15:00 – 21:00	Havnefest
31 May 2024 from 18:00 – 04:00	Distortion Ø, Refshaleøen
1 juni 2024 from 18:00 – 06:00	Distortion Ø, Refshaleøen

It is expected that all food and beverage vendors are open throughout the festival's opening hours, unless a dispensation is given or if sold out.



Food vision 2024

At NusNus, we want to give our guests' a great and diverse food experience. Therefore we strive to offer a high-quality food selection throughout the festival.

Everything from greasy burgers to spicy tacos or vegan spring rolls are welcome. The most important thing is that the selection can cover our guests' wishes (across generations) and that there is plenty of taste and passion behind your food.

Big smiles - Thank you 😊

All food stalls must have an updated Inspection Report before they can be approved by NusNus. Please upload this when completing the application form. The Inspection Report must be visible to our guests during the whole festival.

Think green 🌱

It is a requirement that all food stalls/bars use biodegradable packaging, paper cups / plates / knives / forks / recyclable napkins, NO plastic straws, returnable cups / buckets and minimal glass for safety reasons.

Regarding drinking containers, it must not exceed 1 liter in volume and no hard plastic material can be used! Buckets MUST have a deposit system associated with a minimum of DKK 20 per bucket. Please do not use glass or any other breakable material for serving.

Reusable mugs

NusNus uses reusable cups at Distortion 2024. All bars are requested to use these cups for serving. Size; 0.3 l. NusNus is responsible for delivering cups at each location for a fee.



Prices & Payments

At Distortion, it is possible to apply for participation in the form of your own food truck, bicycle, sales trailer, bar installation etc.

The price for a food stall per event:

Street Party Nørrebro	5.000 kr. + 15% of the total turnover
X- områder	4.000 kr. + 20% of the total turnover
Distortion Ø	4.000 kr. + 20% of the total turnover

The price of a bar per event:

Street Party Nørrebro	10.000 kr. + 15% of the total turnover
X- områder	6.000 kr. + 20% of the total turnover
Distortion Ø	6.000 kr. + 20% of the total turnover

NB! The % rate of the total turnover is incl. VAT.

Deposit

A deposit of 5,000 DKK is prepaid, which will be refunded if all agreements have been compiled during the festival. NB! If a food stall/bar cancels after 1st of April 2024 or does not attend the festival the deposit will not be refunded.

Operating costs, targets and charges

- 1) A sales installation must be a maximum of 6 meters long, incl. trailer and cab.
- 2) All sales installations have 6 facade meters x 5 meters in depth provided.
- 3) NusNus does not compensate for power failure or outages on the internet or the POS payment system. It is not permitted to use other means of payment than those made available by NusNus.
- 4) It is a requirement that all food stalls/bars use the POS payment system used by the festival.

Electricity charge

All food stalls/bars are provided with 10A as a standard throughout the festival (only applies to Ø and X areas). If you need more than 10A, your desired consumption must be applied for in the application.

The electricity price in X areas per day: 16A - 1.000 DKK, 32A - 2.000 DKK

The electricity price on Distortion Ø, valid for both days: 16A - 2.000 DKK, 32A - 4.000 DKK

Service and safety checks of main electrical installations are included in the electricity charge (other specific repairs etc. during the festival, inside the food stall/bar itself or in its back area are invoiced afterwards, as it is not included in the electricity charge).

If possible, we recommend all food stalls to use gas. 😊

Payment options

To ensure a good and stable shopping experience for all festival guests, we will continue to be cashless in 2024. Therefore it is a requirement that all food stalls/bars use our cashless payment system. This includes a wireless POS payment terminal that can accept all major credit cards. NusNus takes care of setting up and installing terminals for everyone.

NusNus has access to the food stall/bar's sales statistics via the checkout system, and this will be used in connection with the payment of its revenue after stand space settlement, as well as for the development of the food area in 2025. Insight into the sales statistics is used exclusively for internal use under the auspices of the festival.

Own terminals, MobilePay & cash

It is NOT permitted to receive cash, use your own terminals and MobilePay during the festival! All payments must be made via NusNus' POS payment system. Use of own terminals/MobilePay and receipt of cash results in expulsion and exclusion from the festival, as well as withholding the paid deposit.



Location & infrastructural conditions

NusNus distributes and decides the location of the food stall/bar in all areas of Distortion.

Arrival and departure time:

X - Rådhuspladsen

Arrival Wednesday 29th of May 2024 between 10:00 and 12:00

Departure is expected 1 hour after closing time.

X & GADEN - Nørrebro

Arrival Thursday 30th of May 2024 between 10:00 -12:00

Departure is expected to be the same evening, no later than 1 hour after closing time.

Distortion Ø

Arrival Friday 31st of May 2024 between 10:00 - 12:00

Departure is expected to be Sunday morning 2nd of June 2024.

If you only have the opportunity to remove your food stall/bar on Monday 3rd of June 2024, this is also an option but only by agreement prior to the event.

Atmosphere

It is expected that the atmospheric expression of the food stall/bar lives up to the expression and design of Distortion. NusNus reserves the right to reject atmosphere measures and signage if it is not in line with Distortion's desire for the overall atmospheric expression in the area where the food stall/bar is located.

The food/bar menu

All food stalls/bars must have their menus approved by NusNus.

Sale prices

All food stalls/bars must have their sales prices approved by NusNus.

Meal voucher system (only applies to Distortion Ø)

Each food stall must register at least one dish for the festival's meal voucher system, which feeds part of Distortion's crew and volunteers. A discount is built into the system, which means that the stall gets a reduced settlement price compared to the sale price. Amount per dish 55 kr. incl. VAT is paid and settled directly with NusNus after the festival.

It is important that the dish is a real meal and not just a snack, in the form of a portion of french fries, nachos or chips. All dishes that go under the food stalls meal voucher system must be approved by NusNus.

Renovation & waste sorting

It is expected that all food stalls/bars sort their own waste in the sorting fractions and containers set up by NusNus (it does not apply on the street). The food stalls / bars are responsible for sorting their own waste into the correct fractions. Food stalls / bars may not use buckets and containers set up for the guests. The food stalls / bars must remove all rubbish around their truck. Additional information about waste sorting will be sent to the stalls that will be part of the festival.

All food stalls/bars are responsible for their own waste and must take this with them when packing up after the festival. Waste is cleared in a radius of 10 meters from the stall. It is recommended to take photo documentation before and after the event.

NB! If these rules on waste sorting are not complied, the paid deposit can be withdrawn.

Parking

It is not possible to park in the festival area with a private car during the festival. This applies to both X, Ø and Nørrebro Street Party. All goods must be in place minimum 2 hours before opening hours. We recommend that you familiarize yourself with the location's parking rules before the festival. NusNus does not refund any parking fines. Distortion fordeler og beslutter placeringen af madboden/baren på alle festivalens områder.



Requirements from authorities and third parties

During participation in the festival, all food stalls/bars are obliged to comply with a number of public regulations, including regarding safety, hygiene, serving of drinks etc. The overview below contains a non-exhaustive overview of general regulations you must meet. The food stall/bar is responsible for meeting all regulations and authority requirements, regardless of whether such regulations or authority requirements may be mentioned below.

NusNus is not responsible for notifying the food stall/bar of relevant rules and requirements from authorities and/or third parties.

Event provisions

The food stall/bar is not permitted to play music unless otherwise agreed with NusNus. If a food stall/bar plays music on the day of the festival, they themselves are responsible for reporting and paying any fees to KODA.

Sales and alcohol

The bar is obliged to obtain a permit (Lejlighedstilladelse) from the Copenhagen Police if alcohol is served during the festival. They are responsible for applying for any VAT registration and alcohol license.

Alcohol licence

All bars must have a license holder present. A special permit (Lejlighedstilladelse) must be applied for serving alcohol on the day. This permit must have been affixed by the responsible permit holder or manager of the associated bar. Please upload your permit (Lejlighedstilladelse) in your application, otherwise your bar will not be considered. The permit (Lejlighedstilladelse) must be filled out 100% correctly, as otherwise it will not be approved by the police.

Hygiene

The Danish Veterinary and Food Administration will be in the area on the day of the festival, and it is the food stall's own responsibility and at all times meet the Danish Agency's requirements for hygiene.

Security regulations

It is the food stall/bar's own responsibility to ensure that sufficient fire-fighting equipment is available during the festival, and that this complies with the applicable regulations from the Copenhagen Fire Brigade. When using an open grill, it is the individual food stall's own responsibility to obtain the necessary certifications and ensure that the grill does not pose any danger.

NusNus' security department is available to provide guidance on questions.

General terms & Conditions

- As a food stall/bar, you operate your stall at your own expense and risk.
- Food stalls may only sell food and bars may only sell drinks / cocktails.
- Bars may not sell any type of beer or energy drinks.
- Bars can use soft drinks and energy drinks in their cocktails or drinks, but the brand must not be marketed in the stall, and the name of the cocktail / drink must also not contain the brand name – think in unique and creative names.
- All food stalls / bars undertake to clean their area (10 meters around their stall) during and after the festival. If this is not accommodated, the deposit will not be refunded.
- Third party exposure / sponsorship agreements are not permitted.
- Political or religious agitation may not be carried out as part of the festival.
- You may ONLY market your own product and company info.
- The set-up of your bar / food stall must take place between 10.00 and 12.00 both days.
- It is important that your bar/food stall along with your waste is cleared out of the way, no later than 1 hour after closing time on both days.
- Menu cards and sales prices must be approved by NusNus.
- It is expected that the food stalls/bars comply with all applicable hygiene authority requirements for those at the festival.
- If NusNus chooses to cancel the festival, all agreements will expire and any advance payments will be refunded.
- The food stall/bar must at all times follow instructions and orders from NusNus and relevant public authorities. Representatives of NusNus and relevant authorities must always have unrestricted access to the area.

Liability and insurance

The food stall / bar can only be responsible for accidents, damage, and the like that may occur in connection with the festival and on the premises, if it can be documented that this is due to negligence on their part.

NusNus is only responsible for damages if it can be documented that the damage is due to gross negligence on the part of NusNus or NusNus' employees.

NusNus cannot be held responsible for any closure of the festival made by the authorities. NusNus is not liable in any respect for losses or costs that the food stall / bar may suffer or incur as part of the festival. This applies to both direct and indirect losses and costs, including but not limited to operating and profit loss, loss of goodwill and other and consequential damages.

The food stall/bar guarantees that they have all the necessary insurance in connection with the festival.

The food stall / bar is responsible for covering compensation for damaged material, if the destruction of the material is due to vandalism and/or default caused by the food stall / bar's own employees.

Dispute resolution

The agreement and all matters arising from it are subject to Danish law. Any dispute that may arise in connection with the agreement must be settled at NusNus' home court.